

## Komatsu Forklift

Komatsu Forklift Training Ontario - Komatsu Forklift U.S.A. Inc., a member of the Komatsu Ltd. family, has an encouraging reputation for building robust and reliable forklifts. They are known worldwide as a company who has a proud heritage and who maintains a standard of distinction in equipment manufacturing and design.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their image of a better tomorrow. Komatsu's legacy started back in 1921, in Japan, when Komatsu Ltd began business as a manufacturer of construction and mining equipment. Very quickly the company grew into an industry leader and was accountable for building Japan's first modern bull dozer and farm tractor.

Komatsu has matured into a global giant over the last few decades thanks to their competence and strength in the field of logistics, mining, excavating and construction. Utilizing innovative models and technological superiority, they continue to be at the forefront of these industries.

Ever since 1945, Komatsu Forklift Co. Ltd has matured tremendously. Using current design techniques and superior production functionality, Komatsu has distinguished itself through the fabrication of reliable and robust forklifts that consumers from around the planet have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was established to meet the ever-increasing demand for its goods in the North American market. To better costs and efficiencies, a contemporary facility was built in Covington, Georgia in 1990, to consolidate all U.S. Komatsu Forklift product support and manufacturing operations.

Komatsu Forklift U.S.A. continues to meet the requirements and demands of their clients worldwide while remaining a leading producer and provider of modern forklifts and forklift accessories. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's satisfied clients along with their North American consumers.

After countless years of establishing and preserving quality customer service relationships with clients, Komatsu Forklift recognizes that satisfying the requirements of the customer is paramount. Komatsu begins all original initiatives and product developments with the customer's input. By welcoming contributions and feedback, they are able to ascertain client needs and expectations then cultivate innovative concepts and then manufacture to exceed Komatsu Engineering Principles. Assuring consumers that quality is designed from the beginning and continued through the manufacturing, service and sales processes, allows Komatsu to end up with a first-class product from start to finish.

The engineers at Komatsu are experts who specialize in designing heavy-duty equipment, lift trucks and construction equipment. Their design expertise assures that every piece of equipment will last in even the toughest applications and environments. Adherence to meticulous engineering standards permits Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and rigorous internal quality standards all factor in to superior lift truck products. Komatsu Engineering Standards translate the contemporary and innovative expertise used in advanced mining and construction equipment into world class equipment.

The modern and well-organized factory in Covington, Georgia is a full service facility. This contemporary facility starts the manufacturing process with raw steel which is then welded, designed and prepared. Once assembled and painted the lift trucks are ready to leave the facility and enter the market. Maintaining quality control throughout the duration of the manufacturing process, assures customers that the quality is built into Komatsu's products from the very beginning.

Komatsu feels that a product is only as worthy as the people who support it and sell it, their sellers make all the difference. Komatsu Forklift features an outstanding network of company sellers and independent dealers who are working hard to exceed expectations. Specialized in all elements from product sales, service or operating instruction, or aftermarket support, their diverse association of experienced and capable experts are available. Komatsu Forklift Dealer locations across the country have a Komatsu OEM parts on-hand to provide the necessary service required to keep consumers' operations running effortlessly. Computerized, real-time access with next day delivery from their highly automated circulation hub is an alternative option. The on-line K-Link system assists dealers with on-line components management, service and acquisition for all major forklift models.

At Komatsu Forklift U.S.A., Inc. they know how to serve Nationwide Accounts. Several world-class companies depend on Komatsu forklifts in their every day operations. Countrywide account clients benefit from an original relationship with Komatsu that permits them to tailor cost-efficient programs so as to boost the customer's productivity and profits. Komatsu countrywide account customers have access to on-line parts and operations support system and a comprehensive fleet management program, offering the ability for Komatsu to be their total solution for any lift truck worries.

The efficient and reliable team members at Komatsu Forklift U.S.A., are committed to offering exceptional customer support whether it comes in the form of instruction, sales, aftermarket support, and longterm maintenance. They want to make sure that the consumer support provided will help their customers meet or exceed their company goals while establishing strong working relationships in the process. Komatsu strives to be familiar with each of their consumers' unique means of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu encourages you to get in contact with one of their many local Komatsu lift truck sellers to find out more about the several products and services available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why

thousands of clients world-wide rely on the Komatsu family of products everyday.